

Meet Name



Name: Giorgio **Country:** Italy
Age: 58 **Area:** urban
Life course: working age adult
Need: social care
Connectivity: mobile device

Internet usage Low High
Mobile device skills Low High
Affinity to new tech Low High
Digital Health Literacy Low High
Assistance (ICT use) No Yes

Two years ago Giorgio had colon cancer and received surgical treatment and chemotherapy. He also suffers from hypertension and one year ago he had a stroke which has left him unable to walk. Giorgio has skin phototype I and his father died of melanoma. He has monthly checkups with his GP; during the last checkup the GP noticed the transformation of a mole. Considering his family history and personal risk factors the GP started care and support planning. The GP sent an image of the mole to a specialist dermatologist through a teledermoscopy platform. During teleconsultation via the teledermoscopy platform patients are triaged according to dermatoscopic features of the lesions evaluated. Giorgio's lesion was classified as "severe graded atypia" and surgical immediate removal was planned. Histological examination confirmed a melanoma diagnosis.



What's important to Giorgio

- ✓ Spending time with his family and friends
- ✓ Reading
- ✓ Going to the beach
- ✓ Personal hygiene and a smart appearance



Daily living

- ✓ Less able to get around and do things
- ✓ Spends much time at home reading



Own resources & assets / support

- ✓ Giorgio has family, friends and professional (medical and paramedical) support



Events, issues & personal concerns

- ✓ He is not completely able to self care
- ✓ Difficulty in walking



Care professionals' / carers' concerns

- ✓ The involvement of GPs constitute a new resource for expanding early detection systems such as dermoscopy to a larger population of patients potentially at risk of developing skin cancers
- ✓ Cooperation between high specialty hospital units and GP
- ✓ Usefulness of a teledermatology platform for screening campaigns
- ✓ Improving the ability of GPs selecting lesions suggestive of skin cancer
- ✓ Improving triage to speed up treatment
- ✓ Teledermoscopy: valuable tool to shorten waiting lists for melanoma excision & select cutaneous lesions at greater risk of malignancy
- ✓ Home dermatologic visit was planned according to the estimated severity
- ✓ The surgical excision was optimized according to the estimated severity

Needs

1. Provide just-in-time information
2. Early detection
3. GPs involvement
4. Ensure healthcare in patients with limited abilities
5. Improve the quality of health care
6. Reduce healthcare costs

This persona was developed by Prof. Gabriella Fabbrocini, Dr. Gaia De Fata Salvatores and Dr. Sara Cacciapuoti, University of Naples Federico II, with the kind support of the WE4AHA Blueprint and expert team.

The Blueprint's further development is led by empirica GmbH as part of the EU project WE4AHA co-ordinated by Funka Nu AB. The project receives funding from the EU's Horizon 2020 research and innovation programme under the Grant Agreement No. 769705.



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